

# Privacy Policy

**Last Updated: March 9, 2026**

This Privacy Policy explains how **The Cozy Bard** ("we", "us", or "our") collects, uses, and protects information when you use **Dungeon Walker RPG** (the "Service").

Dungeon Walker RPG is a mobile and web application that converts real-world steps into movement within a role-playing game environment.

By using the Service, you agree to the practices described in this Privacy Policy.

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## 1. Operator Information

The Service is operated by:

**The Cozy Bard**

Florida, United States

Website: [thecozybard.com](https://thecozybard.com)

Contact: [support@thecozybard.com](mailto:support@thecozybard.com)

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## 2. Information We Collect

We collect only the information necessary to operate the Service.

### Account Information

When you create an account, we may collect:

- Email address
- Account username
- Character name(s)

This information is used to operate and maintain your account.

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## Step Count Data

If you connect a wearable device, the Service will access **step count data** from supported platforms such as:

- Fitbit
- Apple Watch

Step counts are used to determine in-game movement within Dungeon Walker RPG.

Important details:

- Only **step counts** are accessed
  - Step counts are **converted into in-game movement**
  - **Raw step data is not permanently stored**
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## Optional Location-Based Gameplay

Users may optionally enable location-based features.

If enabled, the Service may use **approximate regional information** (such as state or region) to generate themed encounters or events.

Examples include regionally themed enemies or challenges.

Location-based features can be disabled at any time in your device or application settings.

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## Gameplay Data

We may store gameplay-related information including:

- Character progress
- Items collected
- Guild participation
- Walking party activity
- Seasonal pass progress

This data is necessary for the operation of the game.

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## 3. Information We Do NOT Collect

Dungeon Walker RPG **does not collect or store:**

- Detailed health metrics
  - Heart rate data
  - Medical information
  - Exact GPS location history
  - Raw step data
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## 4. How We Use Your Information

We use collected information to:

- Operate the Service
- Convert step counts into gameplay progress
- Maintain user accounts
- Provide seasonal content and rewards
- Enable guilds, parties, and challenges
- Improve gameplay experience
- Respond to support requests

We do **not sell or rent personal data to third parties.**

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## 5. Third-Party Services

The Service may integrate with third-party platforms including:

- Apple device and health integrations
- Google services and Fitbit integrations

These services operate under their own privacy policies.

The Cozy Bard is not responsible for the privacy practices of third-party platforms.

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## 6. Purchases and Payments

Optional purchases such as **seasonal passes or cosmetic items** may be processed through platform providers such as:

- Apple App Store
- Google Play Store

Payment information is processed by those platforms and **is not stored by The Cozy Bard.**

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## 7. Data Sharing

We do **not sell, trade, or share personal information with third parties** except when necessary to:

- Operate the Service
  - Process purchases through platform providers
  - Comply with legal obligations
  - Protect the rights and safety of users or the Service
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## 8. Data Retention

We retain account and gameplay data while your account is active.

If your account is terminated or deleted:

- Data may be retained for **up to 90 days** to allow appeals or account restoration
- After that period, the data may be permanently deleted

Users may request immediate deletion of their account data.

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## 9. User Controls and Data Requests

Users may request to:

- Access their stored data
- Delete their account
- Request immediate deletion of account data

Requests may be submitted to:

[support@thecozybard.com](mailto:support@thecozybard.com)

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## 10. Security

We take reasonable steps to protect user information using industry-standard security practices.

However, no system can guarantee absolute security.

Users are responsible for maintaining the security of their accounts.

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## 11. Children's Privacy

Dungeon Walker RPG is intended for users **13 years of age and older**.

We do not knowingly collect personal information from children under 13.

If we become aware that such information has been collected, it will be deleted.

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## 12. International Users

The Service is operated from the **United States**.

By using the Service from outside the United States, you understand that your information may be transferred to and processed in the United States.

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## 13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

When changes occur:

- The updated policy will be posted within the Service
- The "Last Updated" date will be revised

Continued use of the Service after changes indicates acceptance of the updated policy.

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## 14. Contact

For questions regarding this Privacy Policy, contact:

[support@thecozybard.com](mailto:support@thecozybard.com)